

***Return Policy for Eyeglasses & Contact Lenses**

All sales of prescription and non-prescription eyeglasses and sunglasses are final. Prescription eyeglasses are classified as a medical device and are specifically manufactured with the patient's prescription and measurements. If there is a change in the prescription within 30 days, Cottage Grove Eye Care will replace the lenses once with the updated prescription at no additional cost, we offer 50% off lenses between 30 - 90 days due to any unforeseen circumstances.

If a patient is dissatisfied with their frame choice within 30 days from purchase, glasses can be traded in for a new pair with a \$25 restocking fee. Frames must not be damaged in any way. Upgrades to the lenses and frame are an additional expense. Downgrades to the lenses and frame are not reimbursed, the upgrades and downgrades policy applies to the remake for lenses as well.

All eyeglass frames are under a manufacturer's warranty for any manufacturing defects for up to one year from the date of purchase. This does not include accidental damage or breakage that has been incurred to the frame.

Contact lenses can be returned for a full refund within 6 months of purchase if the boxes are unopened and unmarked. All sales of specialty, gas permeable, and hybrid contact lenses are final.

*Terms and conditions are subject to change without prior notice