# Thank you for allowing us to take care of your vision needs

Today's Vision is comprised of independent optometrists united in the desire to make your visit an enjoyable and memorable experience. Each office backs your purchase with the following guarantees:

#### 45-Day Satisfaction Guarantee On Glasses

If within 45 days from the date of purchase you are not satisfied with your glasses, we will adjust or replace your glasses (one-time frame replacement) with a pair of equal value at no charge. We will not refund a cost difference.

# Restocking Fee Policy

We will charge a restocking fee of at least 30% on cancelled or returned orders (contact lenses, frames and/or frames and lenses) that occur within 45 days from the initial date of order. No refunds will be made after 45 days. Insurance restrictions may apply.

#### FREE Lifetime Services on Glasses

We will provide free cleaning, adjustments, nose pad replacement, replacement/tightening of screws and restringing of rimless frames for the life of your glasses.

## Frame Warranty\*

Our frame manufacturers offer a one-year warranty against defects in workmanship (one-time frame replacement). Within one year of purchase we will replace your frame for a co-payment of \$25 to cover costs of shipping and handling. This does not cover loss, abuse, accidental damage or theft.

## Lens Warranty\*

Should your lenses' scratch-resistant or anti-reflective coating become unserviceable within the first year of purchase we will replace the lenses (one-time replacement). Mirror-coated lenses excluded. A co-payment of \$25 applies. Abuse and neglect exempt.

# Progressive (No Line) Multifocals\*

If you are unable to adjust to your progressive lenses we will exchange them for lined Bifocals or Trifocals at no additional charge within 45 days. We will not return a cost difference.

#### 45-Day Contact Lens Guarantee Fit

If you are not satisfied with your contact lenses you may return them within 45 days of the initial visit for a re-fit. Opened boxes or color contacts excluded. Doctor's exam and fitting fees non-refundable

\* No cash refunds. Warranties and guarantees may vary according to insurance, union or vision care plan.

Patient Nan	ne:	
Signature: _		 
Date:		

# 45-Day Doctor Prescription Guarantee

If you had your eyes examined by our doctors and experience visual discomfort after an initial adaptatation period, our doctors will re-examine you within 45 days of the initial visit at

NO ADDITIONAL CHARGE!

- Computer Eyestrain? We Can Help
- Red Eye? We Can Treat
- FREE consultation for Laser Vision Correction
- Doctor owned to ensure your glasses are of the highest standard
- We accept most vision and medical insurance plans
- Yearly exams can save your sight

## Important Eye Wear Information

- Never clean your eyewear with regular paper products.
- Hair spray, glass cleaners & other chemicals will cause damage to your lenses & frames.