

Update on COVID-19 from your Eye Doctors Office

To Our Patients,

We hope that you are well. We wanted to reach out at this time to let you know our plan of action over the coming weeks. As medical professionals, it is our goal to provide the best care possible for our patients while keeping a safe and healthy environment for patients, our staff and our doctors. Following these recommendations should allow us to “flatten the curve” and reduce the speed of the spread of this pathogen.

In light of the current crises, we have made the extremely difficult decision to heed the recommendations of the CDC and close our office for all but emergency care for at least the next two weeks.

If you had an appointment scheduled within the next two weeks our staff will reach out to you to help you reschedule for a later date. Someone will likely be in the office during the day for limited hours, but the doors will be locked and no patient will be allowed entrance. If you have an urgent issue, please call 860-236-1218. Dr. Pegolo will be available for video appointments through Skype, Zoom or Facetime during this crisis, and instructions on how to contact him will be available on our answering service. On very rare, serious occasions (as determined by our doctor) patients may also be seen in our clinic.

Product pickup (glasses, contact lenses) will be ongoing during some of this time. In order to maintain safe “social distancing” practices, we ask that you pay your balance for your product prior to arriving by credit card. Once you get to the office, please notify us by phone and we will put your product outside the office in a well-marked spot for you to pick up without having to come inside.

We believe this is going to be a protracted process, more like a “winter than a storm”. Contact lens wearers need to be especially diligent as they touch their eyes more than those that do not wear contact lenses. Please keep up your hand washing/sanitizing!

Get out and breathe some fresh air. Do that ab workout that you never have time for normally. Research things that interest you. Go on a virtual museum tour. But above all else, remain safe until we meet again!

Sincerely,

The Doctors and Staff Members of Optometric Specialty Group

P.S. - A personal note from Dr. Pegolo. The economy is going to suffer significantly during this time. I fear many businesses are not going to make it. I would suggest getting take-out at least once a week from different restaurants in order to help them stay afloat. Similarly, support your local business as much as possible, the \$5 you save ordering an online product may ultimately put your local store out of business and if that happens, you may not have the ability to shop anywhere but online.