

Hello from Eagle Vision!

Since Boulder Country transitioned to new guidelines a couple weeks ago, we have been slowly, responsibly reopening Eagle Vision for ALL eye health services (this includes routine care) with enhanced safety precautions to protect you and our staff.

In addition to supporting your eye health and vision care needs, your annual eye exam or eye health appointment will support our 25 employees and their families. *As a small, locally owned Longmont business*, we truly appreciate your support during this challenging time.

In addition, we understand that you may have been affected financially by the stay at home order, and we want to do everything we can to make your eyecare needs affordable. In case your insurance has changed, we want to remind you that we do accept many vision plans and medical insurances. We also have a same-day payment discount on patients without insurance, and we have expanded our value-level frames and lenses. We are also continuing to offer free shipping and curbside pick-up for glasses and contact lenses.

You may call 303-651-2020 to schedule your appointment.

Please be advised of the following measures we are taking to ensure our collective health and well-being:

Wearing Masks at All times: Everyone (staff and patients) is required to wear a mask at all times when entering the building. If you need a special accommodation for this due to a disability, please call us so we can talk through how to address this while staying in compliance with current guidelines. We are able to conduct some services via Telemedicine per doctor discretion.

Expanded hours: We have temporarily expanded our clinic hours to reduce the number of staff and patients in the building to allow for social distancing. When you arrive at our office, we ask that you wait outside the office if weather permits, preferably at least 6 feet from other patients, and a staff member will escort you into the building as patient volume permits. **Please note that we have a new entrance just north of the old entrance.**

Appointments for Vulnerable Patients: If you feel you are especially at risk due to age, health conditions, or other reasons, you may request the first appointment of the morning, or the first appointment when we reopen after lunch. We are ensuring that every appointment is as safe as possible, but these are typically lower-traffic times in our office.

Online paperwork: For new patients or all patients ages 0-18, we ask that you please print and fill out paperwork before your appointment if you are able. It is located on our website at vecv.com under "New Patient Center"

No extras: We ask that you bring only essential friends and family to your appointment, preferably no more than one guest per patient.

Increased cleaning: We have increased cleaning at opening, closing and between patients throughout the office.

Regular Staff Temperature Monitoring: Every staff member will perform a temperature and symptom check when arriving at work and mid shift.

Wellness Screening:

When you arrive at your appointment, we will perform a temperature check and if you have a fever of 100.4 or greater, we will ask you to reschedule the appointment.

If you or anyone in your immediate family answers "yes" to any of the following questions, we ask that you CALL our office to reschedule your appointment and please refrain from entering our clinic:

- Do you or anyone in your household have a fever of 100.4 or greater?
- Do you or anyone in your household have a respiratory infection, cough, loss of taste or smell, or shortness of breath?
- Have you or anyone in your household had contact with a confirmed case of COVID-19?

Thank you again for being part of the Eagle Vision family. We look forward to seeing you in the office again soon.

All our best,

Eagle Vision and Eye Clinic

Evec.com